



# BAGRAT ARAKELYAN

Technical Project Manager · Automation Expert

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## SUMMARY

**Technical Project Manager** with 5+ years of experience managing cross-functional teams across IT and hospitality. Specialist in **business process automation (n8n, low-code)** and Agile implementations that have increased team velocity by 25%. With a strong technical foundation (CS50, Python/JS experience), I excel at translating complex business requirements into actionable engineering tasks and validating API architectures and system integrations.

## SKILLS & TOOLS

- **Project Management:** Agile (Scrum/Kanban), Stakeholder Management, Risk Mitigation, PRD/Technical Documentation, Resource Planning.
- **Automation & Low-code:** n8n (Expert), Google Sheets Architecture, Telegram Bot API.
- **Technical Proficiency:** API Mapping, JSON Structure, Python, JavaScript, REST API, Docker/VPS.
- **Software:** Asana, Notion, Miro, Figma, Jira, Microsoft Office.
- **Languages:** Armenian (Native), Russian (Bilingual), English (Professional).

## WORK EXPERIENCE

### Technical Project Manager · Wedo Creative

2024 – Present

- **Project Governance:** Managing 3 active development cycles while overseeing 50+ projects in the support phase.
- **Agile Leadership:** Introduced Scrum best practices (Dailies, Planning, Retrospectives), resulting in a 25% increase in team velocity.
- **Technical Oversight:** Designing integration logic for CRM and 1C; validating code and architecture alongside senior developers.
- **Time-to-Market Optimization:** Shifted from sequential to parallel component-based development, ensuring project delivery even when deadlines were halved by leadership.
- **Infrastructure:** Independently deployed and configured n8n on a private VPS (Docker) to create smoke tests and automated monitoring systems.

### Personal Assistant to the Founder · Zen Garden

2022 – 2024

- **Operations Management:** Coordinated staff and managers across a complex of 4 high-end hospitality venues.
- **Strategic Events:** Designed and executed a large-scale event model featuring international artists, managing full budgeting, logistics, and resource allocation.
- **System Analysis:** Developed an inventory and procurement management algorithm that significantly reduced operational overhead and supply delays.

## WORK EXPERIENCE (CONTINUED)

### Sergeant, Artillery Division · Military Service

2020 – 2022

- **Technical Precision:** Performed complex coordinate calculations using specialized software and analog devices (PUO-9) with zero-tolerance for error.
- **Onboarding & Training:** Mastered digital fire-control systems independently and trained both enlisted personnel and officers in their operation.

### Intern · Instigate Software Company

2019 – 2020

- Gained hands-on experience with the Software Development Life Cycle (SDLC) and programming fundamentals (C, Python, JS).

## KEY ACHIEVEMENTS

- **Process Automation:** Reduced monthly reporting time **48-fold** (from 2 business days to 20 minutes) by developing custom n8n workflows on a self-hosted VPS.
- **Digital Transformation:** Designed and implemented a custom CRM architecture using Google Sheets and Telegram bots to manage customer flows across 4 hospitality venues.
- **AI Innovations:** Managed the end-to-end development of AI-driven recommendation systems for large-scale real estate platforms.
- **Crisis Management:** Restructured the support system for 50+ concurrent projects, eliminating communication chaos and implementing transparent documentation in Notion.

## EDUCATION

**Introduction to Computer Science (CS50)** | Harvard University Program

**Computer Science Degree** | Yerevan State College of Informatics (2016–2020)

*Honors: Awarded two medals for Excellence in Military Training and Academic Achievement.*